



Distributor Terms and Conditions

Effective: July 1, 2022

GENERAL TERMS

1. All prices are subject to change without notice.
2. Dottie reserves the right to adjust orders to the correct price for the product, the quantities ordered, and/or the calculated extended values on the orders. Purchase Orders showing incorrect quantities, prices, terms, and discounts will be billed at the correct quantities, prices, terms, and discounts.
3. In the event of a price increase, orders will be billed at the price in effect at the time of shipment or at date of receipt of order.

DELIVERY AND FREIGHT TERMS

1. For "Authorized" distributors located in the contiguous States, Dottie shall pay freight on \$950.00 USD net at distributor cost or more.
2. For "Authorized" distributors located in Alaska or Hawaii, Dottie shall pay freight on \$1,500.00 USD net at distributor cost or more.
3. Dottie reserves the right to select the freight carrier for all prepaid distributor shipments.
4. Additional transportation charges above the lowest cost routing resulting from special routing or handling requests by distributor shall be paid by distributor.
5. All orders are FOB Shipping Point. Title and risk of loss or damage shall transfer to distributor upon shipment of products from the Dottie distribution center. Claims are the responsibility of the Distributor who should file them immediately with the carrier.
6. Drop shipments are assessed a \$25 fee per order.

MINIMUM ORDER & STANDARD PACKAGE QUANTITY

1. Products requiring minimum order quantity are only sold at or above that quantity. Dottie has the right to adjust quantities on submitted orders to conform to these minimum order quantities.
2. Dottie also has the right to adjust quantities on submitted orders to conform to our standard pack quantities.

ORDER POLICY

1. Minimum Order requirement is \$100.00 per order. Orders that do not meet the minimum \$100.00 requirement will be placed on hold for additional product needed to make the minimum order requirement.
2. Additions or modifications cannot be made to orders. Such additions must be processed as new orders and meet new order requirements.
3. Delivery dates agreed upon by the parties are estimated delivery dates. Dottie will use reasonable efforts to fill all of the Distributor's orders to the best of its ability with the understanding that all orders are subject to acceptance by Dottie and that there shall be no liability on account of failure or delay by Dottie to fill all or any part of an order, whether or not the order has been accepted.
4. Claims for shortages must be made in writing, within 5 days of receipt of shipment. Claims not reported within this timeframe will not be accepted.
5. Special Orders are non-cancellable after acceptance of order by Dottie.
6. Dottie has distribution centers located in Los Angeles CA, Oklahoma City OK, and Pottstown PA. Orders will be shipped from the DC nearest to a Distributor's location when possible.



RETURN GOODS POLICY / GUARANTEE TO SELL

If you are not completely satisfied with your purchase of Dottie products, you may return any cataloged item without a restocking fee providing it's in the original unit quantity, packaging, and in resalable condition within one year from the date of original purchase. Material must be shipped prepaid to Dottie's Los Angeles, CA distribution center.

The following items listed below have a shelf life and must be returned within six months of the date of purchase providing it's in the original unit quantity, packaging, and in resalable condition. Material must be shipped prepaid to Dottie's Los Angeles, CA distribution center.

ABS/PVC Cement	Handi-Foam
Adhesive Backed Tape Products	Paints & Chemicals
Cable Tie Mounting Bases	Roof Mastic
Cutting Oil	Silicone Sealant
Duct Seal	Sound Barrier Insulpads (#68)
Fire Stop Products	Tuff Towels
First Aid Kits	Wire Markers

ELIGIBLE PRODUCT RETURNS

Cataloged items that are returned within their respective timeframes and are received in resalable, like new condition, will be credited at the price paid at the time of purchase. Items returned that are not in resalable condition are subject to a 20% repackaging charge. Distributor Guarantee To Sell return requests must include the distributor purchase order numbers and the distributor price paid for all items at the time the RMA request is submitted to (rma@lhdottie.com).

SENDING ORDERS TO THE L.H. DOTTIE COMPANY

1. EDI (for EDI setup email: customerservice@lhdottie.com)
2. Web order (<https://lhdottie.com>)
3. E-mail (orders@lhdottie.com)
4. Customer Service (800-982-1901 / customerservice@lhdottie.com)

LIMITED 1 YEAR WARRANTY

We make every effort to assure that our products meet high quality and durability standards, and warrants to the original purchaser that this product is free from defects in materials and workmanship for the period of one year from the date of purchase (90 days if used by a professional contractor or if used as rental equipment). This warranty does not apply to damage due directly or indirectly, to misuse, abuse, negligence or accidents, repairs or alterations outside our facilities, normal wear and tear, or the lack of maintenance. We shall in no event be liable for death, injuries to persons or property, or for incidental, contingent, special or consequential damages arising from the use of our product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation of exclusion may not apply to you. THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS.



To take advantage of this warranty, the product or part must be returned to us with transportation charges prepaid. Proof of purchase date and an explanation of the complaint must accompany the merchandise. If our inspection verifies the defect, we will either repair or replace the product at our election or we may elect to refund the purchase price if we cannot readily and quickly provide you with a replacement. We will return repaired products at our expense, but if we determine there is no defect, or that the defect resulted from causes not within the scope of our warranty, then you must bear the cost of returning the product.

The warranty gives you specific legal rights and you may also have other rights which vary from place to place.

PUNCH TOOL WARRANTY

Punch tool warranty / repair forms must be filled out if a tool needs repair. If determined that the Punch tool is under warranty the tool will be repaired or replaced at no charge. If not under warranty the tool will be repaired for a fee.